

Confidential 15

Confidential - Dialog

DIALOG AXIATA PLC

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Annex 1

Technical contact and billing contact details

Technical contacts and escalation	Billing Contacts and escalation
1 st contact point – Service Desk, servicedesk@dialog.lk , 0117100200	1 st contact point – Service Desk, servicedesk@dialog.lk , 0117100200
2 nd contact point Dialog account manager: Name: Email ID: Mobile number:	2 nd contact point Dialog account manager: Name: Email ID: Mobile number:
1 st escalation point – Faisal Hamni, Engineer, 94773339395. faisal.hamni@dialog.lk	1 st escalation point - Thumula Loku Arachchige, Co-ordinator - Group Credit Operations 94777338738 Thumula.LokuArachchige@dialog.lk
2 nd escalation point – Uvin Ishanka, Lead Engineer, 94773339365. uvin.ishanka@dialog.lk	2 nd escalation point - Jayani Gunawardana, Assistant Manager – Group Credit Operations, 94777331304, Jayani.Gunawardane@dialog.lk
3 rd escalation point – Indika Wickramasinghe, Senior Manager,	3 rd escalation point - Keerthi Edirisinghe, Head of Credit Operations– Group Credit